



Earning Mainpro+® Credits from HQCA Resources


The HQCA produces a number of resources that family physicians can use to enhance their knowledge and stimulate practice improvement. These include:



- Mainpro+ Certified Group Learning Activities
 - Patient Safety and Quality Management Certificate course
 - Introductory and Advanced Investigating Patient Safety Events courses
- HQCA reports and surveys that are relevant to family practice
- FOCUS on Healthcare online tool
- Physician panel reports
- Physician continuity dataset
- Webinars related to HQCA activities or resources


Using HQCA resources is an excellent way for family physicians to earn both certified and non-certified Mainpro+ credits. The table on the next page shows how different HQCA resources could be used by a family physician to earn Mainpro+ credits.

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|  <p>THE COLLEGE OF FAMILY PHYSICIANS OF CANADA</p>  <p>LE COLLÈGE DES MÉDECINS DE FAMILLE DU CANADA</p> | <p>Refer to the Mainpro+ page on the College of Family Physicians of Canada website for more information about how to record your use of HQCA resources to meet your continuing professional development requirements.</p> <p>http://www.cfpc.ca/Mainpro+ intro/</p> |
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Options for Earning Mainpro+ Credits from HQCA Resources

| Activity Category | HQCA Resource | Certified Activities | Non-Certified Activities |
|---|---|--|--|
|  <p>Group Learning</p> | <p>Patient Safety and Quality Management Certificate course http://www.patientsafetycourse.ca/</p> | <p>Course time certified for up to 58 certified credits <i>Additional credits: See “Traineeship” under Self-Learning, below.</i></p> | |
| | <p>Introductory and Advanced Investigating and Managing Patient Safety Events courses http://www.patientsafetymanagement.ca/</p> | <p>Course time certified for up to 37 certified credits</p> | |
| | <p>Webinars (e.g., about the panel reports or continuity dataset)</p> | | <p>Webinars or videos which are non-promotional in nature and do not have for-profit involvement can be claimed as one non-certified credit per hour of participation. Claim time spent in HQCA webinars to learn more about one of the HQCA products. <i>In the Mainpro+ system, select Group Learning → Non-certified → Other Activities.</i></p> |
|  <p>Self-Learning</p> | <p>Patient Safety and Quality Management Certificate course</p> | <p><u>Traineeship</u> – Project component of the course qualifies as a traineeship. Up to 50 certified credits</p> | <p>Claim time spent reading for the course outside of course time (e.g., reviewing course materials, retrieving and reading references provided on a topic). <i>In the Mainpro+ system, select Self-Learning → Non-certified → Other or Journal Reading</i></p> |
| | | <p><u>Linking Learning to Practice</u> <u>Linking Learning to Administration</u> – When the course raises a question about your practice that you then investigate further, or stimulates a change in practice or office processes, write that up as a Linking Learning to Practice or Administration exercise. 5 certified credits for each LLP exercise</p> | <p>Claim time spent with your clinic team in planning and implementing improvements to your practice as a result of the course. <i>In the Mainpro+ system, select Self-Learning → Non-certified → Other Activities.</i></p> |

| Activity Category | HQCA Resource | Certified Activities | Non-Certified Activities |
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|  <p>Self-Learning</p> | <p>Advanced Investigating and Managing Patient Safety Events course</p> | <p><u>Linking Learning to Practice</u> – Write up the post-course patient safety review as a Linking Learning to Practice exercise. 5 certified credits</p> | <p>Claim time spent reading for the course outside of course time. <i>In the Mainpro+ system, select Self-Learning → Non-certified → Journal Reading or Research.</i></p> |
| | <p>HQCA Reports (e.g., Continuity of Patient Care Study (2013) and Follow-up (2016); Understanding Patient and Provider Experiences with Relationship, Information, and Management Continuity (2016)) http://hqca.ca/studies-and-reviews/</p> | <p><u>Linking Learning to Practice</u> <u>Linking Learning to Administration</u> – When reading an HQCA report raises a question about your practice that you then investigate further, or stimulates a change in practice or office processes, write that up as a Linking Learning to Practice or Administration exercise. 5 certified credits</p> | <p>Claim time spent reading HQCA reports. <i>In the Mainpro+ system, select Self-Learning → Non-certified → Other Activities.</i></p> |
| | <p>HQCA Committee Membership</p> | | <p>Claim time spent working with the HQCA as a committee member. <i>In the Mainpro+ system, select Self-Learning → Non-certified → Other Activities.</i></p> |
|  <p>Assessment</p> | <p>Physician Panel Report</p> | <p><u>Linking Learning to Assessment</u> <u>Practice Audits/Quality Assurance Program</u> Your HQCA panel report, whether it is based on a proxy panel or on a confirmed panel list, is a form of practice assessment or audit. When reviewing your panel report raises a question about your practice that you then investigate further, or stimulates a change in practice or office processes, write that up as a Linking Learning to Assessment exercise or practice audit. 5 certified credits – Linking Learning to Assessment 6 certified credits – Practice Audit</p> | <p>Claim time spent reviewing your HQCA panel report. <i>In the Mainpro+ system, select Assessment → Non-certified → Practice Audit.</i> Claim time spent with your clinic team in planning and implementing improvements to your practice as a result of reviewing the panel report. <i>In the Mainpro+ system, select Self-Learning → Non-certified → Other Activities.</i></p> |

| Activity Category | HQCA Resource | Certified Activities | Non-Certified Activities |
|--|--|---|---|
|  | Physician Continuity Dataset | <u>Linking Learning to Practice</u> <u>Linking Learning to Administration</u> – When analyzing your merged continuity dataset raises a question about your practice that you then investigate further, or stimulates a change in practice or office processes, write that up as a Linking Learning to Practice or Administration exercise. 5 certified credits | Claim time spent analyzing the continuity dataset. <i>In the Mainpro+ system, select Assessment → Non-certified → Practice Audit.</i> Claim time spent with your clinic team in planning and implementing improvements to your practice as a result of reviewing the dataset. <i>In the Mainpro+ system, select Self-Learning → Non-certified → Other Activities.</i> |
| | HQCA Primary Care Patient Experience Survey | <u>Linking Learning to Assessment</u> The HQCA primary care patient experience survey provides assessment data to you from the patient’s perspective. If the survey report raises a question about your practice that you then investigate further, or stimulates a change in practice or office processes, write that up as a Linking Learning to Assessment exercise. 5 certified credits – Linking Learning to Assessment | Claim time spent analyzing the survey report for your practice. <i>In the Mainpro+ system, select Assessment → Non-certified → Practice Audit.</i> Claim time spent with your clinic team in planning and implementing improvements to your practice as a result of reviewing the survey report. <i>In the Mainpro+ system, select Self-Learning → Non-certified → Other Activities.</i> |
| | Any HQCA resource | <u>Pearls®</u> When your use of any HQCA resource raises a question that requires you to do a literature review and critical appraisal of the retrieved article(s) to answer, write it up as a Pearls® exercise. 6 certified credits | Claim time spent on the literature search and critical appraisal. <i>In the Mainpro+ system, select Self-Learning → Non-certified → Journal Reading or Research.</i> |

To stay up-to-date about HQCA activities and related quality and patient safety news, sign-up for our [Quality Connection Newsletter](#).