

Subscribe

Past Issues

Translate ▼



Quality Connection

Promoting and improving patient safety and health service quality across Alberta

Summer 2020

[View this email in your browser](#)



Twitter



Facebook



LinkedIn



YouTube



Website

Inside this edition of Quality Connection

Click to view the full post, or scroll down.

- [COVID-19 Survey in the final stretch](#)
- [Charlene McBrien-Morrison appointed as Acting Chief Executive Officer of the HQCA](#)
- [Announcing the 2020 Patient Experience Award recipients](#)
- [FOCUS on Healthcare: updated emergency department data](#)
- [New HQCAMatters Post - Quality improvement: Where treasure hides in plain sight](#)



COVID-19 Survey in the final stretch

Last month we launched our COVID-19 Experiences and Impact Survey to better understand how Alberta has responded during this global pandemic, and to help identify areas of success and opportunities for improvement as the pandemic continues. We will analyze and share the findings with Albertans, key decision-makers in government and healthcare, as well as other jurisdictions across Canada.

The survey closes on June 29 at midnight. [Click here](#) to take the survey.

Charlene McBrien-Morrison appointed as Acting Chief Executive Officer of the HQCA

We are pleased to share that Charlene McBrien-Morrison was appointed as Acting Chief Executive Officer of the HQCA, effective June 12.

[Click here](#) to view the announcement.



Announcing the 2020 Patient Experience Award recipients

In partnership with our Patient and Family Advisory Committee (PFAC), we are proud to celebrate four initiatives in the province that are making a positive impact on Albertans' experiences accessing and receiving healthcare services.

Congratulations to the 2020 Patient Experience Awards recipients:

- **Elders Mentoring Program** (Wetaskiwin Primary Care Network (PCN) Prenatal Program, in collaboration with the University of Alberta and the Cree communities of Maskwacis)
- **Remote monitoring for patients living with a cardiac implantable electrical device (CIED)** (Performance Evaluation and Rhythm Follow-up Optimization through Remote Monitoring (PERFORM) team)
- **Provincial Intensive Care Unit (ICU) Delirium Initiative** (Critical Care Strategic Clinical Network (CCSCN) in partnership with Alberta's critical care community)
- **Virtual Opioid Dependency Program (VODP)**

"This year, as Alberta's healthcare system focuses on guiding our communities through the COVID-19 pandemic as safely as possible, it is especially important to stop and recognize these healthcare teams who have implemented programs that positively impact their patients' experiences," says Dr. Greg Powell, Chair of the HQCA PFAC.

[Click here to read more about these initiatives, and how the award recipients will be profiled in-depth in the future.](#)

[Subscribe](#)[Past Issues](#)[Translate ▼](#)

FOCUS on Healthcare: updated emergency department data

The HQCA has updated FOCUS on Healthcare, our interactive online reporting tool, with Q4 2019-2020 emergency department data. [See the updates.](#)



New HQCAMatters post – Quality improvement: Where treasure hides in plain sight

Andrew Neuner, who [recently resigned](#) after more than six years as CEO at the HQCA, shares some parting thoughts and reflections about healthcare quality and system improvement in Alberta in this [HQCAMatters post](#).

Become a Partner

To advocate for quality and safety improvement in healthcare – here's what you can do:

Follow us on social media [@HQCA](#) (links at the top of this newsletter)

Share this email and encourage others to [subscribe at hqca.ca](#)

Follow and share [HQCA Matters](#) – we post the latest on social media

If you are a family physician, **sign up** to receive a [Primary Healthcare Panel Report](#)

Say **YES** if asked to participate in our [latest survey](#)

Advocate for your health – you're the most important partner when it comes to your health.

[Subscribe](#)

[Past Issues](#)

[Translate ▼](#)

Our mailing address is:
210, 811 - 14 Street NW
Calgary, Alberta, Canada T2N 2A4

[unsubscribe from this list](#) [update subscription preferences](#)