

2020-2023 Strategic

View



VISION

Quality healthcare for all.

Dimensions of quality:

- Acceptability ■ Accessibility
- Appropriateness ■ Effectiveness
- Efficiency ■ Safety

MISSION

To promote and improve patient safety and health service quality throughout Alberta.

STRATEGIES

 Fullfilling our legislated mandate to:

Measure



Identify and establish appropriate measures for Alberta's healthcare system, survey Albertans and monitor performance over time to inform quality and safety improvement efforts.

Assess



Evaluate, review, and analyze priority topics and issues and make recommendations where appropriate, to drive actionable improvement.

Improve



Identify effective practices, facilitate information sharing, and influence adoption that improves the experiences, outcomes and value for those that access healthcare in Alberta.

OUR VALUES

 What makes us who we are? Here's what we believe in:

People

The people of Alberta are at the centre of what we do.



Evidence

We believe in the power of information and use trusted sources to inform our work.



Engagement

We engage the wisdom of others to inform our work.



Inclusivity

We believe diverse perspectives strengthen our organization and our work.



Integrity

We take an ethical approach, are objective in our analysis, and are transparent with our work.



Independence

We work to achieve our legislated mandate without inappropriate influence or bias.