



# Quality Connection

Promoting and improving patient safety, person-centred care, and health service quality across Alberta

Summer 2021

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## This is our shot - #TogetherAgain

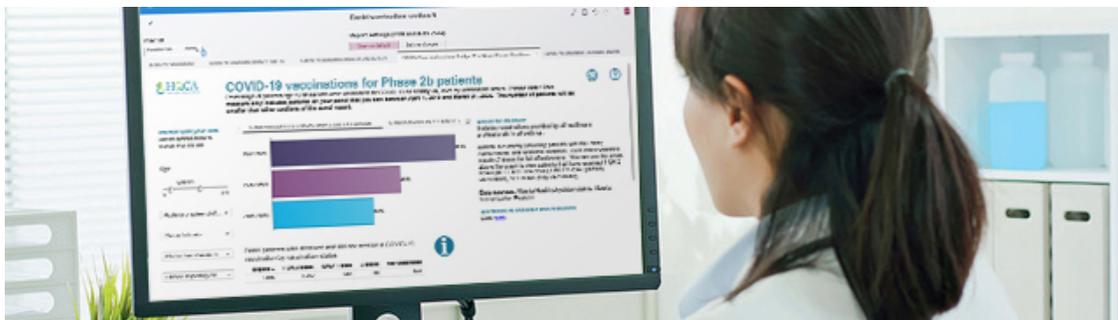
We encourage you to visit [thisisourshot.ca](https://thisisourshot.ca) to learn more about COVID-19 vaccination options and what to expect.



## New report: Understanding mental health services for children and youth

We conducted in-depth interviews, during the fall of 2019, to highlight the experiences of parents and guardians while navigating their child's or youth's addiction or mental health journey in Alberta. We recently released the *Understanding Parent and Guardian Experiences with Mental Health Services for Children and Youth* report, which presents the findings from these interviews, with direct quotes from the parents and guardians.

This work was completed in partnership with Alberta Health, and is intended to inform improvements in the flow of care and connections to supports in the community during the addiction or mental health journey for children and youth. [Read the report or a quick summary of the highlights.](#)



## Vaccination data – now available for family physicians

We are pleased to announce that through our Primary Healthcare Panel Reports, physicians can see how many of their patients have received a COVID-19 vaccination, by age and chronic conditions, and whether a patient is partially or fully vaccinated. Family physicians can use their panel's vaccination data to follow up with patients and support them in several ways. [Learn more about these reports and all they can offer.](#)



## Congratulations to the 2021 recipients!

"Improving patients' and their loved ones healthcare experiences and delivering truly person-centred care requires deliberate effort. It doesn't just happen. For me, common

The Patient Experience Awards were established by the HQCA and its Patient and Family Advisory Committee to recognize and spread knowledge about initiatives that improve the patient's overall experience in accessing and receiving healthcare services. [Read about the 2021 award recipients.](#)

## New video - Maskwacis Elders Mentoring Program

Check out the latest video profiling our 2020 award recipient [on YouTube](#) and learn how the Maskwacis Elders Mentoring Program provides additional, culturally appropriate supports to Indigenous pregnant women and their partners receiving prenatal care at the Wetaskiwin Primary Care Network.

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## Congratulations Dr. Fields

We would like to congratulate former HQCA board chair Dr. Anthony (Tony) Fields on becoming MacEwan University's first chancellor. [Read more in the university's news release.](#)

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## Welcome Jamie – new Patient and Family Advisory Committee (PFAC) member

We would like to warmly welcome our newest PFAC member, Jamie Hodge. Jamie is a retired municipal engineer who has spent the last several years giving back to the health system after losing his late wife to cancer. He has taken on numerous volunteer roles and is currently completing his PaCER training. [Read more about Jamie.](#)

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## HQCA Board of Directors welcomes new members

This spring, we were pleased to have new members appointed to the HQCA Board of Directors. Our Board of Directors consists of members who represent a diverse group that includes health professionals, business leaders, academic representatives and members of the public. [Read our board bios.](#)

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## Join Essential Together – a new program by Healthcare Excellence Canada

We are proud to support Essential Together – a new program helping health and care organizations to re-integrate, welcome, and engage essential care partners during COVID-19. Health and care facilities can join Essential Together and access learning bundles, peer support through huddles and coaching. [More information.](#)

## Canadian Quality and Patient Safety Framework: Evaluation Survey

The Canadian Quality and Patient Safety Framework was developed to align Canada on five goals for quality, safe care. They are looking for people to take 10 minutes and share feedback on how it's working so far. [Complete the survey.](#)

## BECOME A PARTNER

To advocate for person-centred care, quality, and safety improvement in healthcare  
– here's what you can do:

**Follow** us on social media [@HQCA](#) (links at the top of this newsletter)

**Share** this email and encourage others to [subscribe at hqca.ca](#)

If you are a family physician, **sign up** to receive a [Primary Healthcare Panel Report](#)

Say **YES** if asked to participate in our [latest survey](#)

**Advocate for your health and healthcare – you're the most important partner when it comes to your health.**

[www.hqca.ca](http://www.hqca.ca)

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