

## Lead, Health System Analytics

***Full-time, 18-month contract with possible extension***

**Do you want to apply your extensive survey analytical/research and project management skills?** Are you interested in identifying innovative solutions for complex continuing care client experience measurement and analytical problems while contributing to Alberta's healthcare system?

The Health Quality Council of Alberta is a provincial agency that brings together patients, families, and our partners from across healthcare and academia to inspire improvement in patient safety, person-centred care, and health service quality. We assess and study the healthcare system, identify effective practices, and engage with Albertans to gather information about their experiences. Our responsibilities are outlined in the *Health Quality Council of Alberta Act*. We encourage you to visit our [website](#) to learn more about us, and explore the [Facility-based Continuing Care Survey](#) project this position supports.

### Job Summary

As a senior technical expert and project lead, you will provide leadership and expertise for survey design, data collection processes, analytical methods, interpretation of results, and reporting for the HQCA's suite of continuing care surveys and other surveys as assigned.

You will provide operational advice and accountability for province-wide survey data and measurement projects that require appropriate engagement methods and a flexible interpersonal style to build, manage, and/or support a cohesive project team and relationships with external partners in continuing care.

### Key Responsibilities

- Oversee and manage the development and execution of complex surveys and other data collection (i.e., interviews and focus groups). This will include managing a large team of surveyors, including hiring, training, conducting performance assessments and course correction, scheduling, etc.
- Lead and/or conduct the analysis of information from multiple sources (e.g., RAI databases, continuing care providers, surveys, etc.).
- Provide expertise into the development and selection of relevant and appropriate data as well as measures and indicators, from multiple sources.
- Translate data into meaningful insights that can be shared with stakeholders to address their information needs and enable them to have data-informed conversations.
- Identify opportunities and take action to build and maintain strategic working relationships and/or networks of contacts within Alberta's continuing care sector.
- Work with external project partners and stakeholders to define and recommend best practices for addressing complex data collection and analytical issues, as required.
- Collaborate with other staff to develop and deliver reports (i.e., PDF and digital reports through SAS Viya) and presentations to a variety of audiences.
- Mentor and provide support to other HQCA staff (e.g., analysts, administrators, etc.).

## Qualifications

- A master's degree or Ph.D. in a related field that emphasizes **research and survey methods**.
- **5+** years of experience with **survey and quantitative methods** and other evidence-based information gathering techniques.
- Extensive experience in **data interpretation, synthesis, and reporting** with the ability to communicate complex ideas in meaningful terms to external audiences.
- Extensive experience writing **technical reports, project proposals, and research applications** is required.
- Leadership and facilitation **skills to manage diverse groups**.
- Knowledge and understanding of Alberta's **continuing care system and overall healthcare system**.
- **Analytical, systematic, and proactive professionalism**, with the ability to maintain confidentiality.
- **Collaboration and teamwork** are essential to the success of the organization.

## Working conditions

- Willing to travel throughout Alberta, with occasional travel out of province. Occasional travel (on average once or twice a month) may be required to monitor the performance of survey interviewers over the course of data collection.
- Willing to work in a fast-paced work environment that requires flexibility and openness to change.
- Location: Calgary, Alberta
- Hybrid work environment: 3 days in the office (mandatory).
- Anticipated start date: **March 15, 2024**.

## Compensation

We offer a competitive salary and comprehensive benefits.

## Want to apply?

Send your cover letter and resume to: [HumanResources@hqca.ca](mailto:HumanResources@hqca.ca) by **February 16, 2024** and include the following job posting ID in the subject line: **#HSA-2024-01**.

The HQCA is dedicated to developing a supportive and inclusive workplace. We are committed to building an environment that represents a variety of backgrounds, cultures, perspectives, and skills, which reflect the people we serve. We thank all applicants for their interest; however, only those selected for an interview will be contacted. The successful candidate will be required to provide professional references and undergo a **satisfactory criminal record check** prior to the commencement of employment.