



# Patient safety culture survey for primary care clinics

Patient safety culture surveys can be used to raise staff awareness about patient safety and evaluate patient safety culture in areas such as communication openness, communication about errors, office standardization, teamwork, and overall perceptions of patient safety and quality.

**The Health Quality Council of Alberta (HQCA) is looking to partner with primary care clinics interested in participating in a patient safety culture survey.**

The survey is designed for all staff (i.e., primary care physicians, nurses, other clinic staff), and asks for their opinions about the culture of patient safety and healthcare quality in their clinic. The survey takes approximately 10-15 minutes to complete.

## PARTNER WITH US

Please email Jonas Shultz at [info@hqca.ca](mailto:info@hqca.ca) if you would like more details about initiating a patient safety culture survey at your clinic.

## SURVEY CYCLE

### ● PHASE 1

Let us know if you'd like your clinic to be considered for a patient safety culture survey.

### ● PHASE 2

We will develop the survey plan.

### ● PHASE 3

We will administer and analyze survey results, and develop a relevant resource guide for your reference.

### ● PHASE 4

We will support you to identify improvement opportunities at your clinic.

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## WHY PARTICIPATE?

### 1. Resources

After completing the survey, the HQCA provides a resource guide that can be used to help support improvements at your clinic.

### 2. PPIP

This survey provides reliable and objective data that can be used to support the Physician Practice Improvement Program (PPIP) of the College of Physicians & Surgeons of Alberta.

### 3. It's easy

The HQCA does all the data collection, analysis, and report preparation for free. We make it as easy as possible for your clinic to focus on the improvement.

## MORE INFORMATION

Would you like to learn more about the survey? Please email Jonas Shultz at [info@hqca.ca](mailto:info@hqca.ca) if you would like more details.



**“It’s important to have objective data to ensure informed decisions are being made with respect to patient safety. The survey data allows us to make decisions based on evidence versus assumptions.”**

– Amanda Durieux, Wood Buffalo PCN Clinic, which participated in the HQCA’s Patient Safety Culture Survey in 2023.

## ABOUT THE HEALTH QUALITY COUNCIL OF ALBERTA

The HQCA has a legislative mandate to promote and improve patient safety, person-centred care, and health service quality on a province-wide basis.

Working collaboratively with healthcare providers and partners, we drive actionable improvement by assessing and studying the healthcare system, identifying effective practices, and engaging with Albertans to gather information about their experiences.