

Primary Healthcare Panel Reports

The Health Quality Council of Alberta (HQCA) invites all primary care providers to request their personalized Primary Healthcare Panel Report. The report gives providers a confidential way to view information about their patient panel, such as cancer screening rates, provider continuity, and patient utilization of healthcare services (emergency department visits and hospitalizations).

Who can benefit?

Primary Healthcare Panel Reports are a resource for family physicians and nurse practitioners. Primary care providers, clinics and their teams can use the information in the reports to identify opportunities for improvement – answering the strategic question, “what should I focus on?”

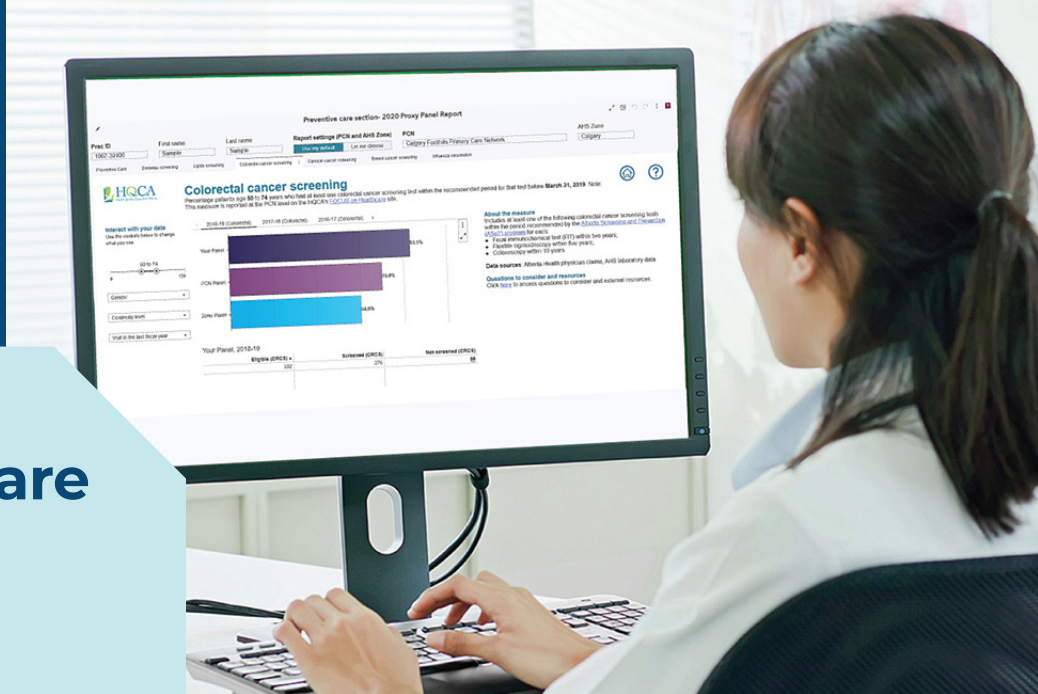
How can the reports be used?

The reports are a confidential way for providers to see how they are doing and to identify patient care improvement opportunities. The reports can be used to:

- Understand characteristics of a patient panel, such as burden of illness and socio-economic demographics
- Identify gaps in screening and key preventive interventions
- Understand how patients utilize services outside of the clinic
- Inform panel management activities
- Make comparisons to your peers

“The HQCA panel report helps me to see the blind spots; what am I missing, and how can we use that information to help patients?”

– Dr. Michelle Hart, Calgary West Central PCN



Primary Healthcare Panel Reports

Types of reports

Providers can request the following reports. These reports are confidential and are provided only to the requesting care provider:

- **Confirmed patient list report:** Providers who participate in CII/CPAR now have access to a report based on their CII/CPAR panel. If you'd like to receive your report based on your CII/CPAR panel, please take a minute to fill out the [online request form](#) at request.hqca.ca with your up-to-date contact information to ensure we send this confidential report directly to you.
- **Proxy panel report:** A report based on an approximation of the provider's panel created by the HQCA using our panel selection algorithm. This option is used when the provider cannot provide a confirmed panel list to the HQCA.
- **Other reports:** The HQCA also creates Primary Healthcare Panel Reports for primary healthcare clinics and PCNs. All comparative data is aggregated, to ensure confidentiality.

Get your team involved

You can authorize up to three delegates (e.g., Improvement Facilitators) to access your report. Delegate access must be renewed annually.



Visit request.hqca.ca to request a report today.

What's in the report?

Measures:

1. Practice characteristics
2. Panel characteristics
3. Preventive care
4. Chronic conditions
5. Pharmaceuticals
6. Utilization



Dashboard
to help identify successes and opportunities for improvement



Tips
for interpretation and action



Performance
at a glance

Why the HQCA?

The HQCA has a legislated mandate to promote and improve patient safety, person-centred care, and health service quality for Albertans. Panel reports are one mechanism that supports this mandate and overall improvement in the health system.